



Product Warranty

Case Limited Lifetime Warranty

We warrant each and every Case knife to be free of defects in material and workmanship for the life of the owner, and we will repair or replace with a new Case knife, at our option, any Case knife that is defective. That's how strongly we feel about the quality of our cutlery.

If you believe your Case knife has a manufacturing defect, mail your knife along with a written explanation of the problem to:

**W.R Case & Sons Cutlery Co.
Repair Department
50 Owens Way
Bradford, PA 16701 USA**

Repair Value Statement

As stated in our warranty, Case will attempt to repair any knife that may have a defect in material or workmanship. If repairs cannot be made, we will offer you a new knife.

However, if the knife holds sentimental value or is a collector's item and cannot be repaired, Case is not responsible for offering a replacement or repayment that is equal in value. Case will furnish a currently manufactured item that most closely matches the item sent in for repair.

Warranty exclusions

Case does not warrant its products against normal wear or misuse. Case knives are not intended to be used as hammers, chisels, pry bars or screwdrivers. If your knife is worn or damaged by misuse we will evaluate your knife, and may repair it for a reasonable fee.